



I am Lynsey Young and I am the volunteer coordinator at the hospice.

I recruit new volunteers and also make sure our existing volunteers feel supported. I am responsible for making sure we match a volunteer's needs with a role at the hospice. We follow policies and procedures and ensure we are a responsible employer for all our volunteers.

If you have any questions about our services and are interested in volunteering, please call me on tel. 01475 726830 or email me on [lynsey.young@ardhosp.co.uk](mailto:lynsey.young@ardhosp.co.uk).

“It’s a really cheery place to work and that’s not what I was expecting. I got involved in loads of tasks and was treated as part of the team. It’s rewarding too, as you know you are doing a good thing.”

Mark Watt, age 18, enjoyed volunteering as part of the maintenance team at Ardgowan.



Volunteer and be a key part of the Hospice team

You can also read about our latest volunteer vacancies on our website at [ardgowanhospice.org.uk](http://ardgowanhospice.org.uk) and keep in touch with all the latest news by following us on Facebook [www.facebook.com/ardgowanhospice](https://www.facebook.com/ardgowanhospice), Twitter [twitter.com/ArdgowanHospice](https://twitter.com/ArdgowanHospice) or Instagram.



together we care

## Volunteers are a key part of our team

Volunteers are at the heart of hospice care at Ardgowan. Every volunteer brings their own personality and skills. We value their contribution and couldn't do without their expertise and loyalty.

We offer support to everyone with a life limiting illness in Inverclyde and we are there for their families and carers. Our volunteers are there every step of the way. Volunteers are central to our work.

### Come and join us

We have opportunities across the hospice for volunteers. We need people of all ages and varying skills and experience.

You may want to offer your professional skills and dedicate some time for us – such as hairdressing, administration or customer service. Volunteering for you could be about meeting people and socialising.

You may be looking to volunteer because you want to gain some new skills and get some valuable experience for future employment.

Our volunteers all play a vital role to help the hospice continue to offer services in Inverclyde. There is a variety of roles on offer.

**“I really enjoy volunteering. I feel like I am doing something positive. Working on reception allows me to meet new people.”**

**Sally Gibson, age 58, is a volunteer on reception.**

### Volunteer Roles

#### At the hospice

- Skills such as hairdressing, complementary therapy, beauty therapy
- Reception duties
- Office administration
- Cooking and domestic care

#### In our shops

- Serving at the till
- Sorting and pricing
- Helping with window and shop displays
- Collecting and delivering furniture and/or clothing (van provided)

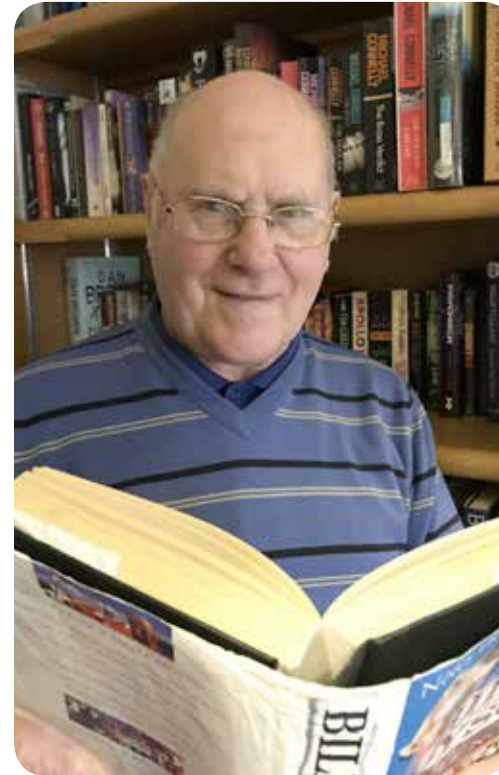
#### In Fundraising

- Supporting at one of our events
- Helping with collections
- Administration
- Distributing promotional materials

#### Patient Transport (own car essential)

- Driving patients to and from appointments
- Help and support patients at hospital visits

## What our volunteers like about their role



**“You start talking about books and then you may talk to customers about their worries and share some of your own. It’s a nice environment and I enjoy meeting people”**

**Michael McEwan, age 82, is a volunteer at the Furniture Store, Carnock Street.**

**“I really enjoy helping with the catering at the hospice. The patients really enjoy the food and that makes me really happy.”**

**Paula, age 35, is a volunteer with our Catering Team.**

