

## Ardgowan Hospice

### COVID-19 Updated patient visiting guidance – 19/07/21

**During the last year we have been required to regularly review our visiting guidance in line with changing Government requirements. As a result, visitor access to the Hospice continues to have some restrictions and the following will apply from Monday 19 July 2021.**

Our In-Patients may have up to six named visitors from up to four households (who must be the same named visitors each time). Visitors will be asked to provide contact details prior to entering the In-Patient Unit to comply with NHS Test and Protect. Visitors will also be required to wear personal protective equipment (PPE) and wash their hands or use hand gel regularly. The nursing team will advise on this.

The six named visitors can attend anytime between 2pm and 8pm but are asked to avoid the evening mealtime between 5-6pm. For space and social distancing reasons **we encourage where possible only two visitors to attend at any one time**; however, if this presents a difficulty please speak directly to the Ward Manager or Lead Nurse.

When the patient's condition deteriorates such that we anticipate they may be ill enough to die, our medical and nursing team will review the individual circumstances of each family to facilitate more flexibility. Please talk to our staff for further information.

We appreciate that this is a very difficult situation and we are doing our best to accommodate individual needs. It is however essential that we balance this with the needs of our workforce in order to maintain their safety.

It remains essential that anyone who is feeling unwell, particularly with a high temperature, a new continuous cough or a loss of smell or taste (anosmia) DOES NOT VISIT THE HOSPICE.

**To minimise the risk to our patients, relatives and staff we would encourage all visitors to take advantage of the free Lateral Flow Testing service available through the Scottish Government via [Order coronavirus \(COVID-19\) rapid lateral flow tests - GOV.UK \(www.gov.uk\)](https://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests). <https://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests>**

Please review the latest government advice on what you should do.